

*Introducing the Power of
Simplicity, Commonsense & Innovation*

TouchBase - 3PLM™

Industry Leading Solution for firms involved in:

- Outsourced Product Development
- Engineering Services
- Architectural Services
- Clinical Research Activities
- Consultancy & Projects



Key Features

- Project & Planning Management
- Resource Management
- Document & Drawing Management
- Process/Workflow Management
- Data/Configuration Management
- Time & Expense Management
- Compliance Management
- Defect Management
- Bid/Enquiry Management
- Customer Support Management
- Knowledge Management
- Invoicing/Payments Management
- Integration with MS-Office/Emails
- Integration with ERP Systems like SAP, Oracle etc
- Integration with Tally, Other Accounting software

Solution Benefits

- Better Resource Optimization & Utilization rates
- Avoid loss of revenue due to unbilled & leaked hrs
- Higher employee productivity due to automation
- Faster Project Execution
- Customer delight due to timely Deliverables
- Improved Deliverables Quality
- Centralized repository for all projects/documents
- Data & Documents Security
- Improved customer response in Bids, support etc.
- Higher Control & Visibility
- Improved Communication & Collaboration
- Process Standardization & Compliance
- Complete transparency in employee performance
- Solution , a key driver for growth

Technology

- LDAP Integration (Single Sign on)
- Biometric Enabled Authentication
- Digital Signatures & Encryption
- Distributed Vaulting
- Print Management
- Web Based/J2EE compliant
- No Client Side software Installation
- IE, Firefox Support
- Windows/Linux OS
- Oracle/MSSQL/DB2 database support
- No Specialized Hardware

Why ProductDossier

- Solution benchmarks with the very best
- Industry Leading Solution
- Out of the Box & Yet Tailor Made
- Highly Configurable
- Quick Implementation (2-12 Weeks)
- Proven Track Record of Successful Implementations
- Continuous improvement through R&D
- World Class customer support
- Affordable Cost, ROI: 6-8 Months
- Team from Premier institutes like IIT, IISc, BITS etc

Partial List of TouchBase customers



Unified Solution for Project, Process & Product Lifecycle Management

Call +91- 9890291424 for live DEMO

Project Management

- Inbuilt Planning & Scheduling Engine
- Flexible Project Work Breakdown Structure (WBS)
- Optional Import/Export from MS-Project, Primavera
- Project Templates/Alerts, Meetings
- Issues/Action Items/Risks
- Budget & Actual Costs
- User Defined Fields
- Offsite/Onsite Tasks
- Project Permissions
- Drill Down Dashboard & Reports

Document Management

- Supports all file formats, all size/Content Search
- Version & Revision Management (Checkout, Checkin)
- Electronic Document Approval using workflow
- Optional Document digital signatures & Encryption
- Document User Defined Searchable Fields
- Document Printing with water mark, Batch printing
- Integration with MS-Word, Email, Windows Explorer
- Document Folders/link Documents
- Configuration Management
- Distributed & Secured Vaulting

Resource Management

- Human & Non Human Resources like hardware etc
- Resource Skills, Roles, Categories
- Resource Loading, Availability, Productivity etc
- Resource Calendar, Request, Allocation & Assignment

Business Process Management

- User Friendly Workflow Editor
- User Defined Forms/Process Modeling
- Inbuilt Process Rule engine
- Automated Alarms, escalations

Time & Expense Management

- Individual Resource Timesheet
- Estimated/Actual/Approved Hrs
- Project Specific Tasks or Non Project Activities
- Inbuilt workflow for hrs approval/Automated Reminders
- Configurable Parameters like Min/Max hrs etc
- Enter Expenses for each Task/activity

Bid/Enquiry Management

- Capture Bid/Enquiry Details in custom form
- Define Process Workflow
- Capture Bid Documents
- Convert successful bids to Projects
- Bids Win Loss & Other Analysis
- Capture Bid Issues

Compliance Management

- Map ISO, CMMI, FDA etc compliance Processes
- Quality Checklists for Process Compliance
- Optional/Mandatory Checks
- Automatic Task Completion on completion of checklists

Customer Support

- Allow Web based access to customers to create tickets
- Define Support Workflow
- Manage customer specific SLAs
- Reports & Dashboard

Knowledge Management

- Define Knowledge Taxonomy
- Define Knowledge Administrator
- Publish Knowledge using approval workflows
- Search Knowledge Content or keywords

TouchBase-Services is a part of pioneering *TouchBase-3PLM* collaborative platform, which integrates Project, Process & Product Lifecycle Management (3P). *TouchBase-3PLM* is the industry-leading solution for Services, EPC & Manufacturing companies. The other modules of *TouchBase-3PLM* are:

Defect Management

- Capture Defects for each task/drawing/job
- Categorize defects
- Track Open defects until closure
- Analyze defects based on category, user, and project

<i>TouchBase-PM</i>	<i>TouchBase-DMS</i>
<i>TouchBase-BPM</i>	<i>TouchBase-PDM</i>
<i>TouchBase-Issues</i>	<i>TouchBase-KM</i>
<i>TouchBase-Meetings</i>	<i>TouchBase-RFQ</i>
<i>TouchBase-Maintenance</i>	<i>TouchBase-Support</i>
<i>TouchBase-Patents</i>	<i>TouchBase-Integrations</i>
<i>TouchBase-LDAP</i>	<i>TouchBase-Timesheet</i>

Technology

Web Base/J2EE Compliant
 Windows/Linux Support/Web Services for Integration
 Oracle/MSSQL/DB2 Support
 LDAP/Biometric Authentication/Supports upto 20000 users